APPENDIX 2 - TRAINING COURSE LOTS

Examples of courses that may be required:

1.1 **Lot 1   TOPIC/SUBJECT**
1.2 ITIL ® Foundation
1.3 ITIL ® V3 Foundation Bridging Certificate
1.4 ITIL ® Practitioner Certificate in Change Management (ITILSMCM) (plus exam)
1.5 Access 2003 Level 1/Level 2/Level 3 courses
1.6 MapInfo WITH MAPINFO COMPANY
1.7 Citrix Presentation Server 4.0 Administration – CTX1256
1.8 MS Project – Basic to Intermediate
1.9 HP Introduction to San 33061 v6.41
1.10   InfraEnterprise v7 to v8 Administration
1.11   Crystal Reports
1.12   MCSE/MCSA/MCITP
1.13   Altiris Deployment Solutions
1.14   Managing Your Infrastructure using Microsoft Operations Manager (MOM)
1.15   Citrix Access Gateway 4.5 Advanced Edition Admin
1.16   Oracle Infrastructure
1.17   HP Data Protector
1.18

LOT 2   TOPIC/SUBJECT
PRINCE2 Foundation level training and examination
PRINCE2 Practitioner level training and examination
Combined PRINCE2 Foundation and Practitioner level training and examinations
Managing Successful Programmes
Management of Risks for Practitioners